



PREMIER COMPUTER PLUS WARRANTY

Premier Products are of excellent quality and provide excellent value. Independent of manufacturer's guarantees or the legal regulations PREMIER provides the „Plus warranty“.

Premier guarantees the accuracy of the product for least 12 months under typical operating conditions.

Warranty period: The warranty period of 12 months commences on the date of delivery to PREMIERS Partner.

Expanded guarantees or guarantee extensions on 24 or 36 months could be ordered separately upon agreement with PREMIER. Then the extended warranty period will be confirmed on the invoice.

Warranty conditions:

This Warranty is not transferable. The warranty is to be redeemed only by the partner who bought the product directly from Premier.

Warranty is limited to the purchased product only. Freight costs, Installations costs and follow-up costs are not included.

PREMIER will repair the item of own choice or replace. A repair or a replacement delivery does not extend the original warranty for the item.

Void Warranty conditions:

Excepted from warranty are: Wear parts, mechanical fans, filament lamps, packing, manuals and all for the products basically function unnecessary accessory as well as special and residual items.

RMA Procedure:

Premier has to be informed about the RMA before the return shipment is arranged.

Each item must be well packed in the original or equivalent packaging together with all original accessories like power supplies or cabling.

PREMIER will not accept liability for any product damaged during transportation due to inadequate or insufficient packing. Additionally, each RMA consignment sent need to be accompanied with a Packing List and the detail failure description.

The customer is responsible for the reshipment to Premier.

Copy of original invoice, filled in RMA form and a detailed and informative failure description has to be added to the return shipment. „No function“ is not sufficient.

Other manufacturer's guarantees are not part of this warranty. They have to be applied separately. More information about this can be found in the product documents.